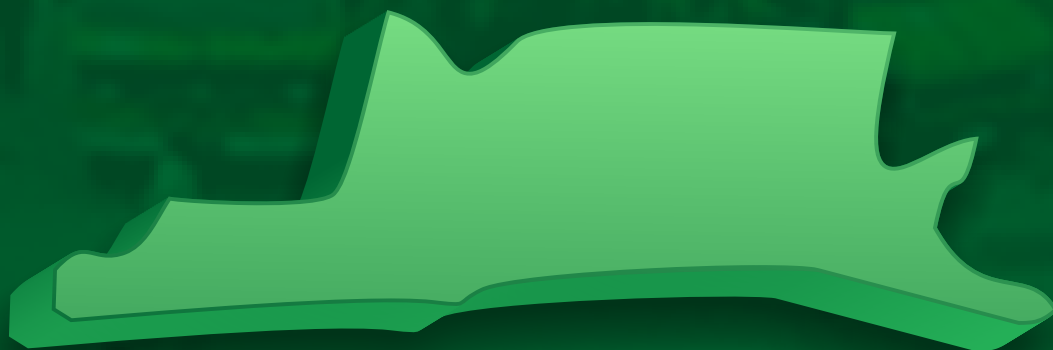


LOCAL GOVERNMENT PERFORMANCE REPORT

Across all Local Governments in Lagos State.



About YMonitor

YMonitor accountability project is an initiative under The Future Project (TFP), a developmental organization dedicated to building a network of empowered citizens – through jobs, entrepreneurship and active citizenship.

Founded in 2016, YMonitor highlights crucial accountability issues at the Federal, State, and Local Government levels. Through our Accountability Projects, as well as online and offline activities, YMonitor has effectively monitored, tracked, and provided useful information to members of the public on issues crucial to governance in the last five years.

Some of our executed projects include the Nigeria Symposium for Young and Emerging Leaders, My First Vote, Nationwide campaign on Freedom of Information, Pothole tracker, Quarterly show on Channels TV to highlight crucial governance issues, among several others.

About The Future Project

The Future Project is a not-for-profit organisation with a mission to build a network of empowered citizens – through active citizenship, jobs, entrepreneurship and civic engagement with a vision to inspire a generation of equipped leaders committed to social and economic development in Africa.



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About the Local Government Performance Report

The Local Government Performance Report comprises the report of the survey to assess the delivery of public goods & effective service by local governments in Lagos State. The report is borne out of Nigeria's current local government framework, which is burdened with the absence of a talented labour force and experts who have the wherewithal to propose and actualize groundbreaking thoughts, thereby affecting the delivery of public services for the wellbeing of grassroots citizens.

The local government administration is meant to pivot the delivery of public goods at the most remote section of the country to people at the grassroots, who may never have the opportunity to meet a state government or have the platform to make their demands known. The local government structure provides primary healthcare services, waste disposal and management, community policing, sports and recreational centres and ensures the maintenance of roads. These are some of the basic and essential functions that local governments are best suited to perform due to their proximity to the people.

Despite this, progress has failed to meet public expectations at the grassroots level, purportedly owing to a lack of accountability and transparency in the local government administration of Nigeria. Accountability and transparency at the local government level are opaque. Hence this vague structure makes citizens' demands difficult to meet.

People do not have basic information about how LGAs work, their local government chairmen, annual budgets of the LGAs, federal allocations, and the projects embarked on by the local government. To address this, we are introducing the Local Government Performance Survey & Report.



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Disclaimer: This document has been produced by The Future Project/YMonitor to provide information on the delivery of public goods & services by local government in Lagos State.

Through its YMonitor Accountability Project, the Future Project hereby certifies that all the views expressed in this document accurately reflect our reliable and fact-based analysis.

Whilst we have taken the utmost care in preparing this document, no responsibility or liability is accepted for errors or any views expressed herein by The Future Project/YMonitor for actions taken due to the information provided in this Report.

This Report is supported by National Endowment for Democracy, NED.

BACKGROUND

In Nigeria, Local Government is the third tier of the federating unit and a political sub-division of the state. The establishment of Local governments is fundamentally based on bringing government closer to the people at the grassroots level. Local governments perform the function of accelerating development and enabling local participation, holding people in power accountable for their actions. They are constituted by law and they have substantial control and influence over local affairs, some of the affairs include: construction and maintenance of roads, streets, streets lightings, drains and other public highways, parks, gardens, open spaces, or such public facilities as may be prescribed from time to time by the House of Assembly of a state, naming of roads and streets, and numbering of houses, establishment & maintenance of cemeteries, burial grounds and homes for the destitute or infirm, provision and maintenance of public conveniences, sewage & refuse disposal, registration of all birth, death and marriages, advocating for community economic development priorities with governments and industry, construction and Maintenance of Primary

Health Care/Maternity Centers, construction and Maintenance of Primary Schools among others. However, a review of governance at the grassroots level showed that the third tiers of government have not performed well in terms of service delivery to the people. This has largely resulted into the citizens losing hope, trust and faith in grassroots governance in Nigeria.

The interest of people in the activities of their local government administration is key, It basically helps to promote transparency and accountability, helping the people to be informed about how they are governed at the grassroots level and build consciousness for the improvement in local governance and administration.

Local Governments are expected to perform critical functions to the development of Nigeria however, over the years the third tier of the federating unit in Nigeria have been faced with huge changes ranging from inefficiency to poor leadership. It is on this premise that this study aimed to assess the performance of Local Government administration in Lagos State and how they could be made more relevant.



Rationale

To assess the performance of
Local Government Administration
in Lagos State

Objectives

- To examine how people describe local government administration.
- To examine the knowledge of the people with regards to their Local Government administration.
- To assess local governments performance in Lagos State.
- Seek to understand the people's level of satisfaction with their Local Government.



Action Plan

Findings from this study would provide
insights for the improvement of Local
Government Administration in Lagos.

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METHODOLOGY



The study employed a Quantitative research methodology to gather rich insight from the respondents.

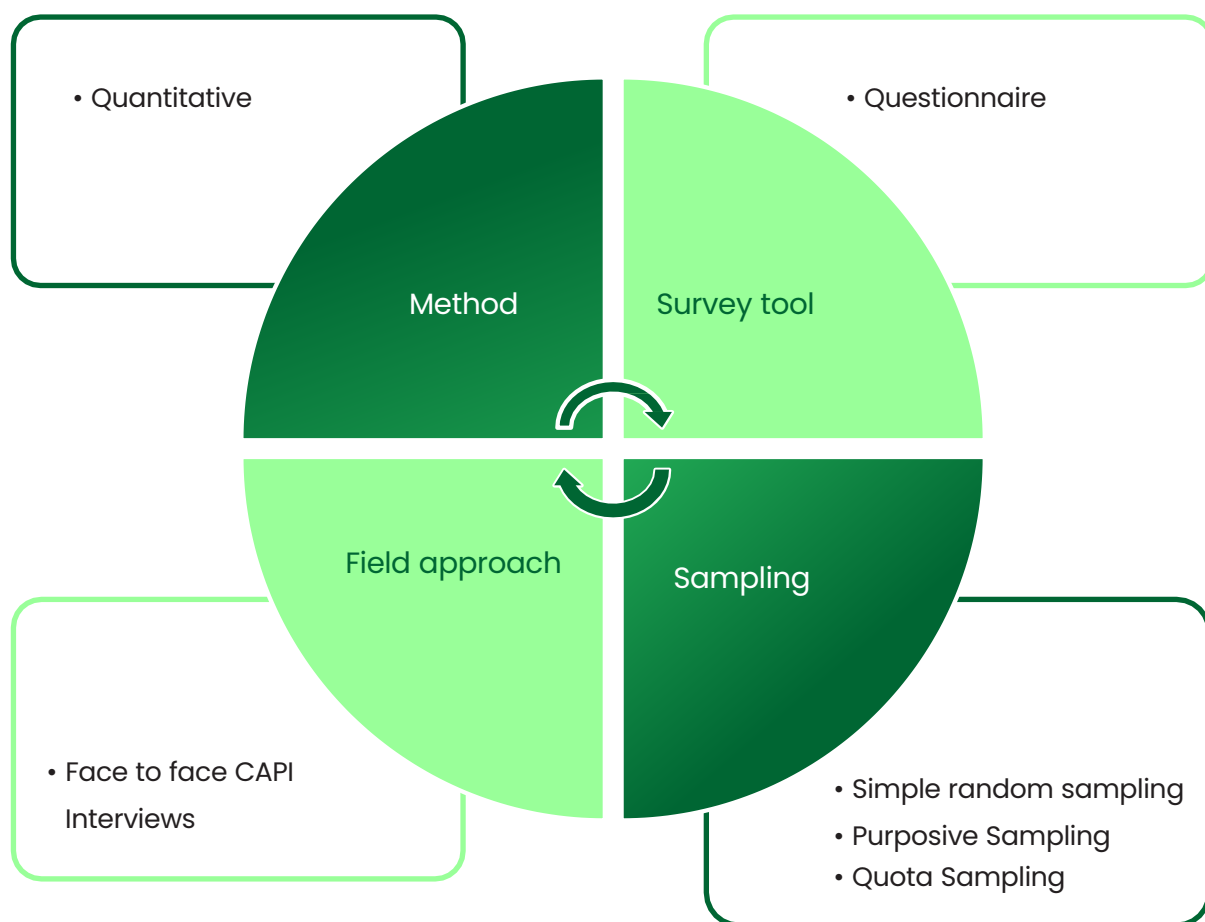
Face-to-Face interviews were conducted with 6718 respondents selected across Apapa, Alimosho, Agege, Amuwo-Odofin, Badagry, Epe, Eti-Osa, Ifako-Ijaiye, Ikeja, Ifelodun, Ikorodu, Ibeju-Lekki, Kosofe, Lagos Island, Lagos Mainland, Mushin, Ojo, Oshodi/Isolo, Surulere and Somolu using the Simple random, quota and purposive sampling methods.

Out of the 6718 responses gathered from the above mentioned local government areas, 6523 responses were considered valid for analyses.

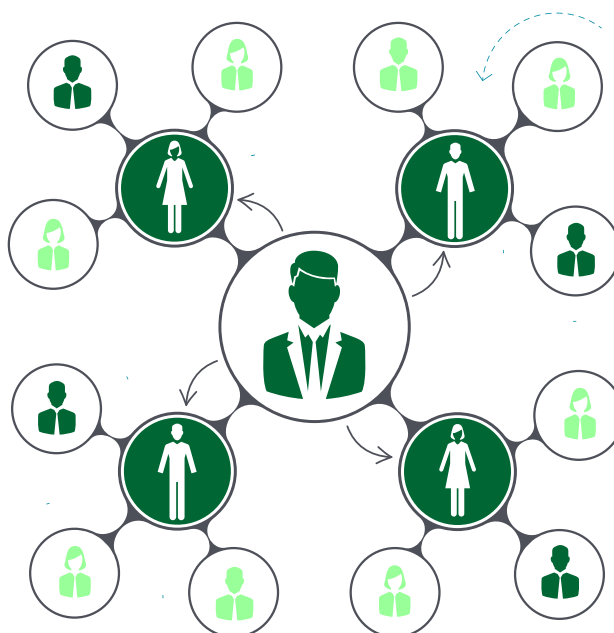
The target population comprised of those who have resided in Lagos in the last three years; particularly adults who have rent/owned/Inherited apartment in Lagos.

Information collected from the respondents include their socio-demographic background, awareness of Local Government projects/services, assessment of the performance of their local administration and other relevant indices that aligns with the objectives of the study.

Data was collected with the help of a structured questionnaire using Google forms through face-to-face interviews. The questionnaire was divided into four sections

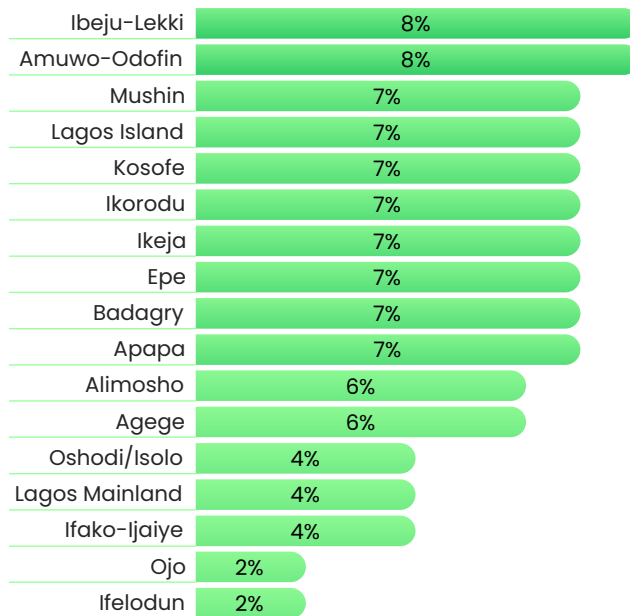


SAMPLE SIZE: 6718

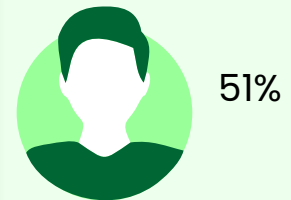


PROFILE/DEMOGRAPHICS OF SURVEY PARTICIPANTS

LG of Residence



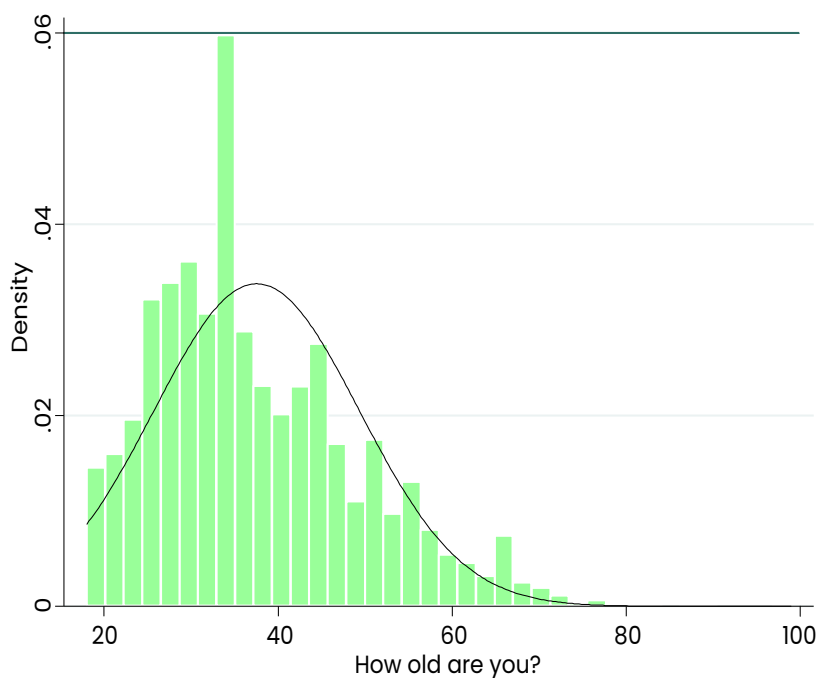
Gender Split



Sample Size

6718

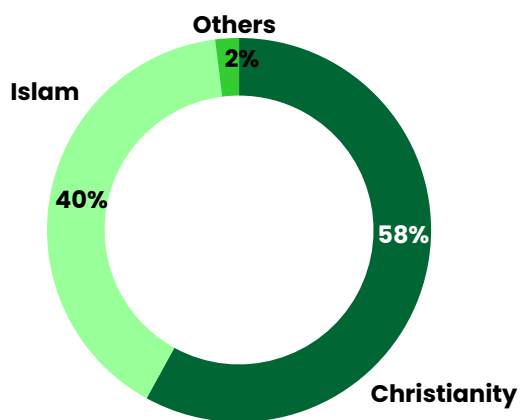
Age of Residents



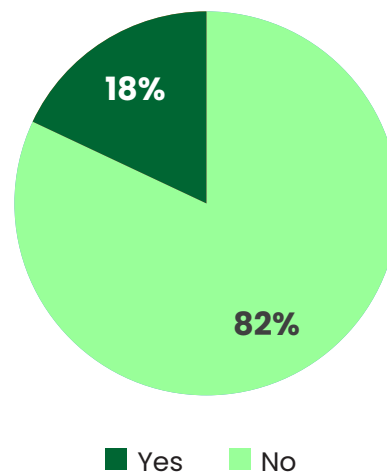
PROFILE/DEMOGRAPHICS OF SURVEY PARTICIPANTS



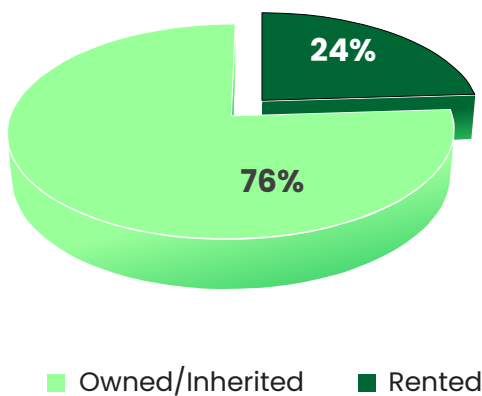
Religion



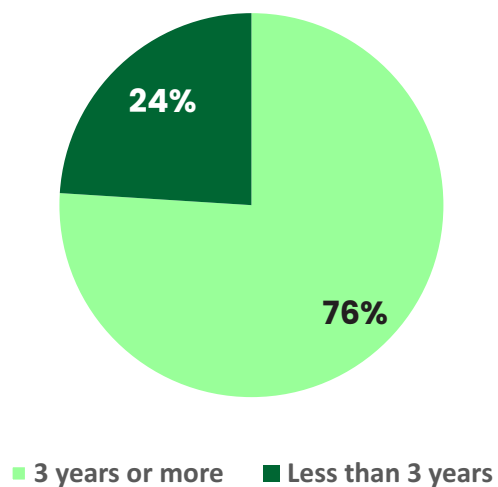
Currently Registered to Vote



Type of Residence

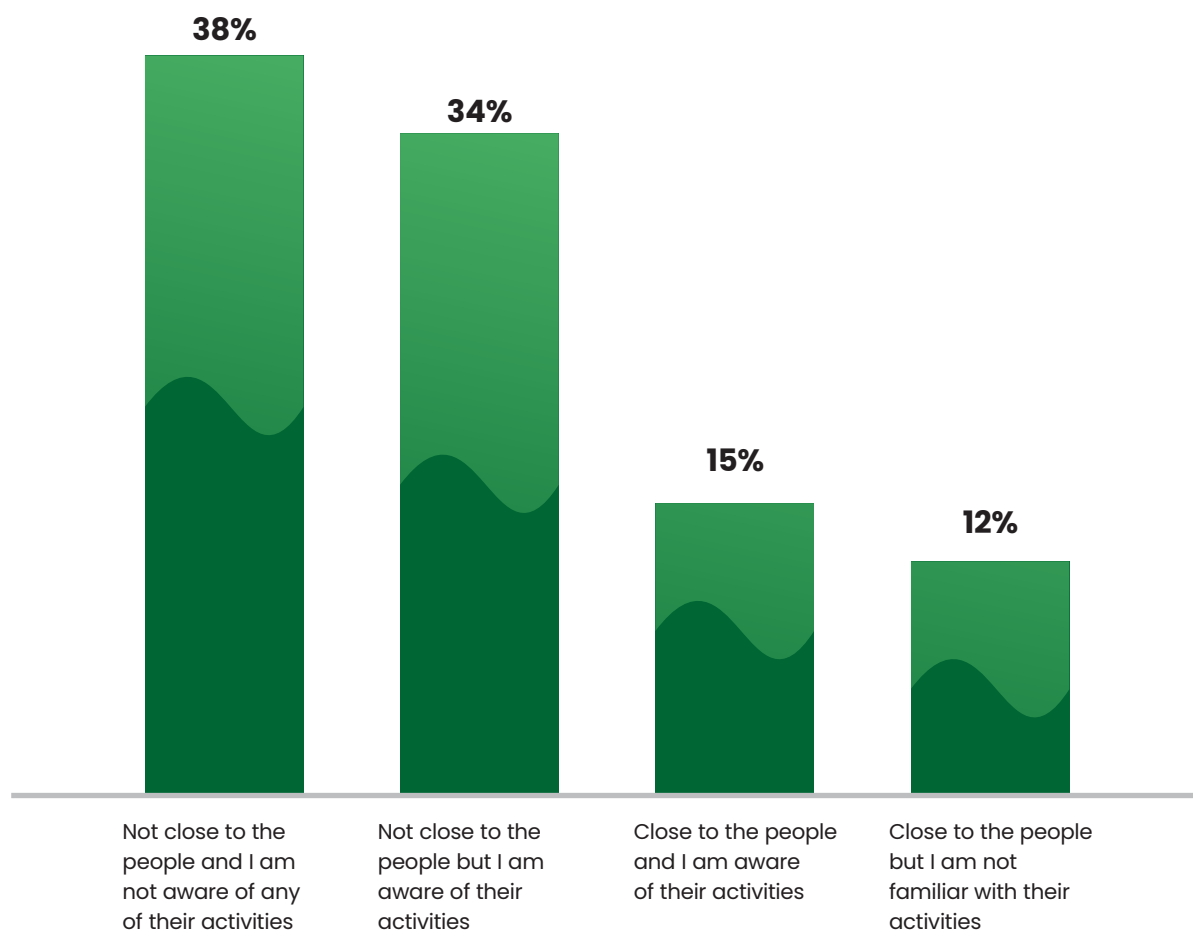


Duration of Stay

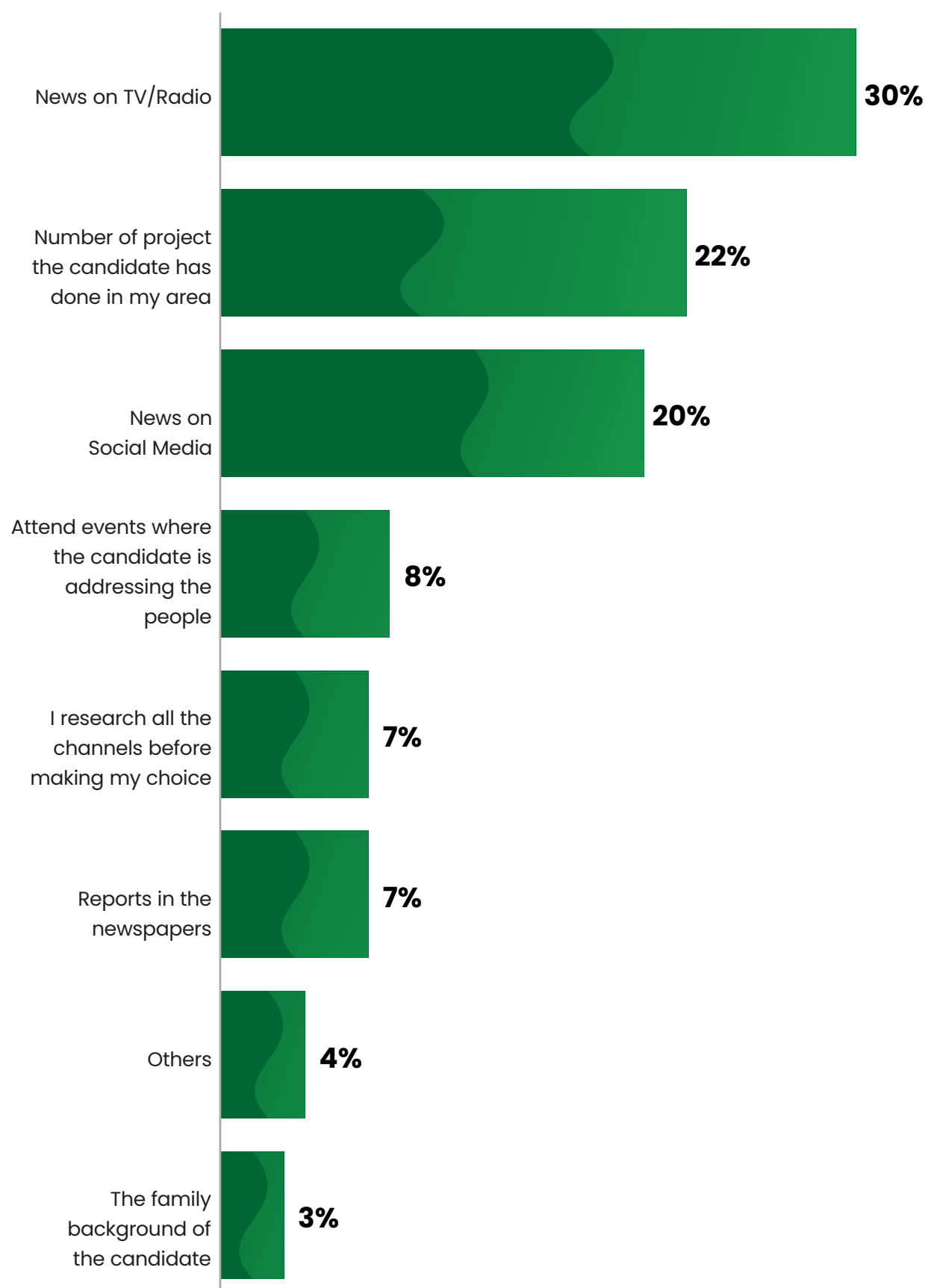


DESCRIPTION OF LOCAL GOVERNMENT ADMINISTRATION BY THE PARTICIPANTS

Majority described their Local government administration as “not close to them”. Only about 15% opined that their local government is close to them and they are aware of their activities



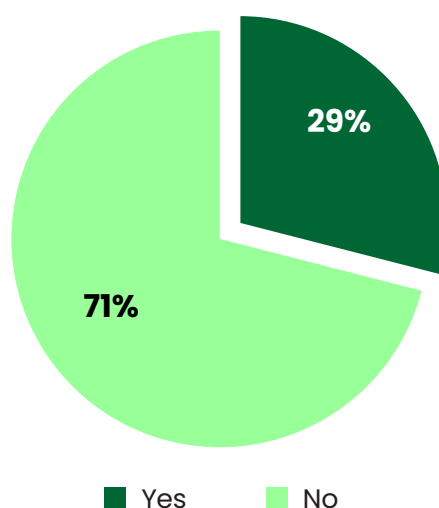
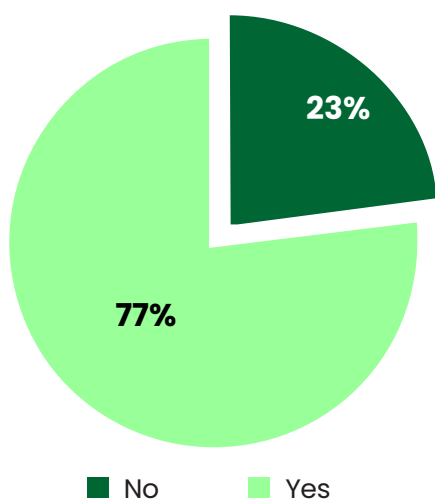
MEDIUM OF ASSESSING POLITICAL CANDIDATE



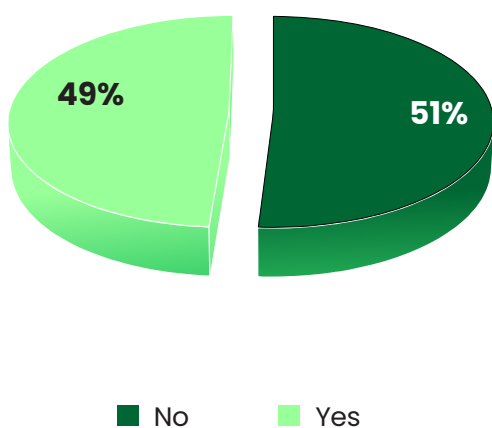
KNOWLEDGE OF THE LOCATION OF LOCAL GOVERNMENT SECRETARIAT AND THE USE OF LG SERVICES

Although most people in Lagos are aware of where their Local Govt. secretariat is currently located but a majority of them claimed that they

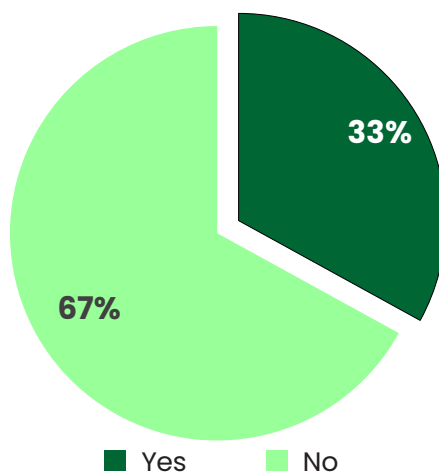
(including their family members) have not used any of the services provided by their Local Government in the last 12 months?



Knowledge of LG Officials by name

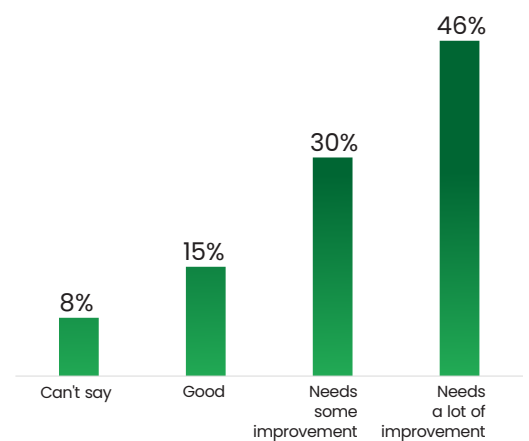


Awareness of any Project or Actions of the Local Government Administration in the Last 3 Years

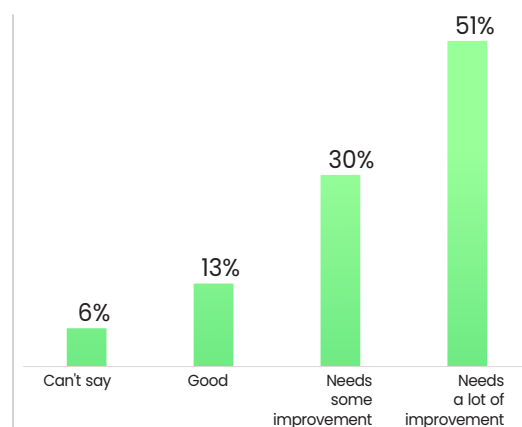


LOCAL GOVERNMENT PERFORMANCE ASSESSMENT

Establishment, Maintenance and Regulation of Slaughter Houses, Slaughter Slabs, Markets, Motor Parks and Public Conveniences

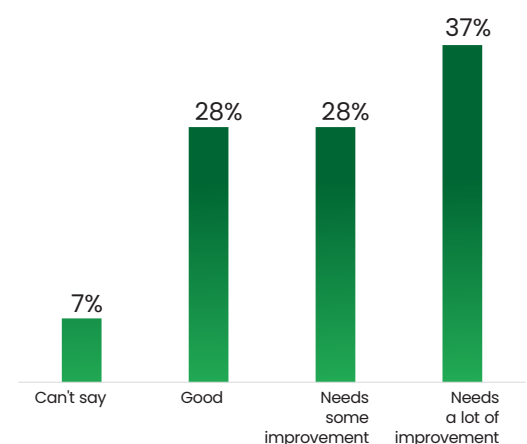


Construction and Maintenance of Roads, Streets, Streets Lightings, Drains and Other Public Highways, Parks, Gardens, Open Spaces, or any Public Facilities prescribed by the House of Assembly

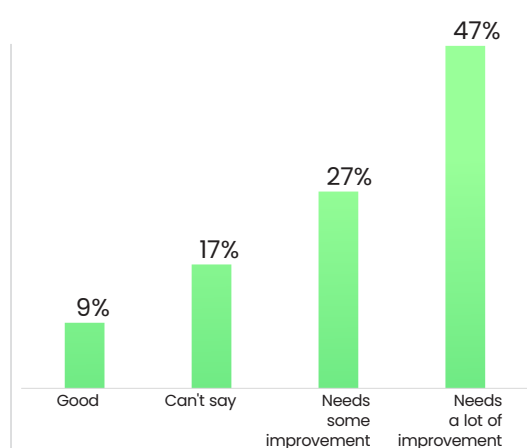


LOCAL GOVERNMENT PERFORMANCE ASSESSMENT

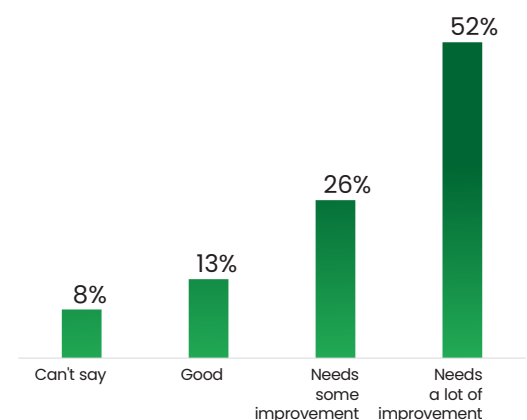
Naming of Roads and Streets, and Numbering of Houses



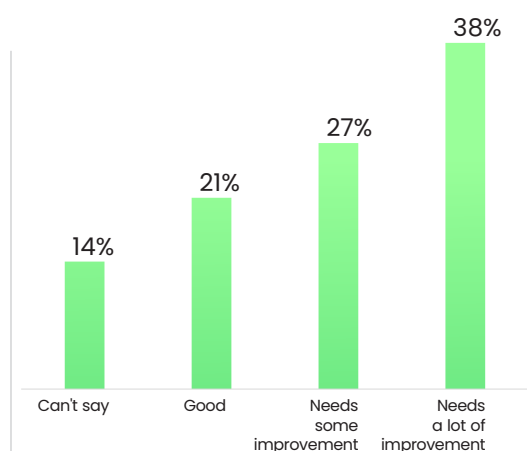
Establishment & Maintenance of Cemeteries, Burial Grounds and Homes for the Destitute or Infirm



Provision and Maintenance of Public Conveniences, Sewage & Refuse Disposal

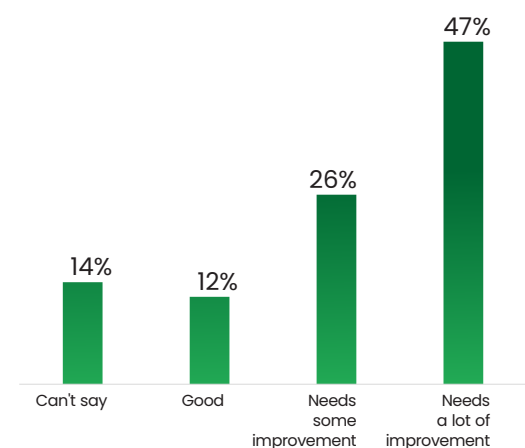


Registration of All Birth, Death and Marriages

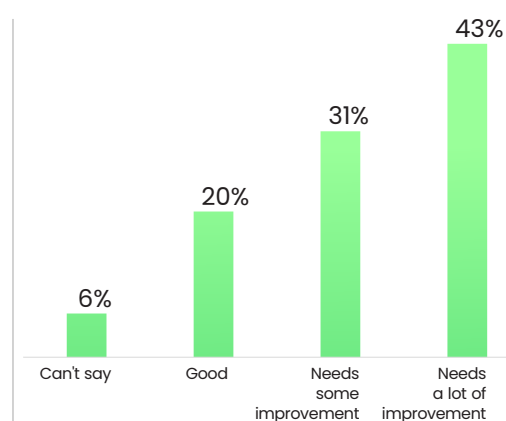


LOCAL GOVERNMENT PERFORMANCE ASSESSMENT

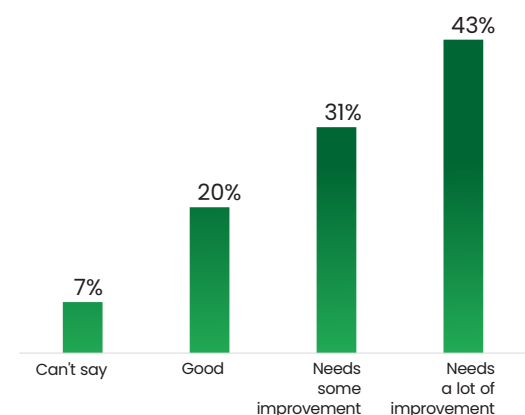
Advocating for Community Economic Development priorities with Governments and Industry



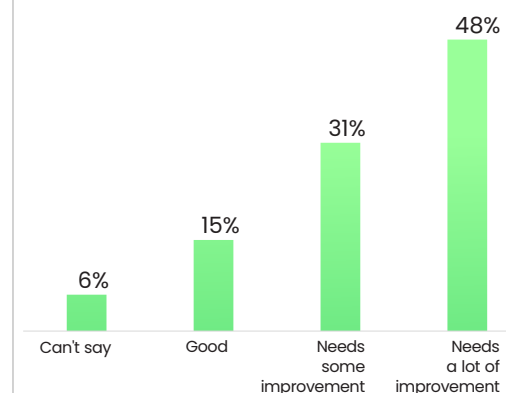
Construction and Maintenance of Primary Health Care/Maternity Centers



Construction and Maintenance of Primary Schools

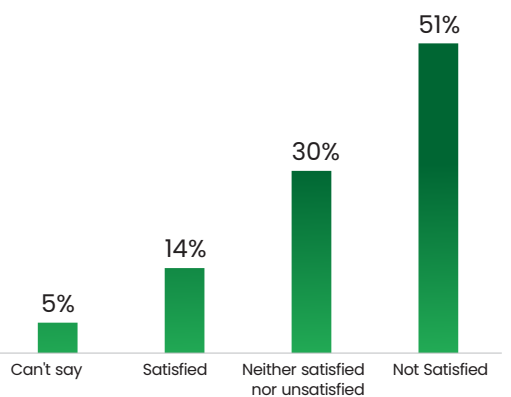


Basic Environmental Sanitation – Waste Management

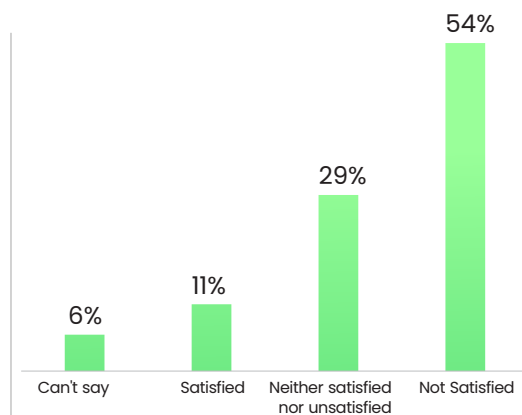


SATISFACTION WITH LOCAL GOVERNMENT PERFORMANCE

Responding to key local issues

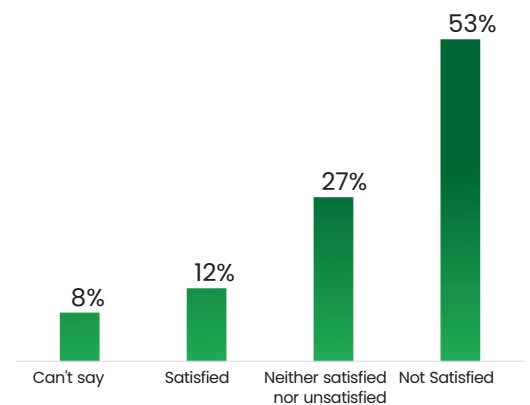


Keeping communities better informed

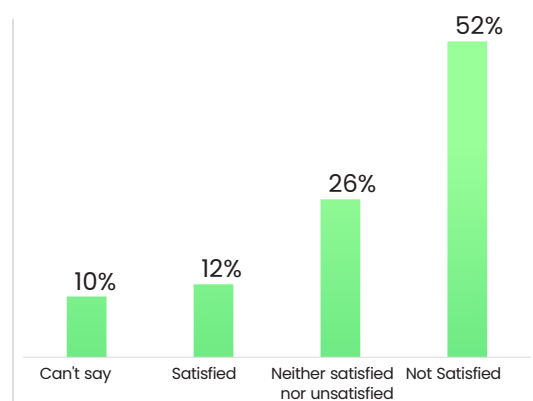


SATISFACTION WITH LOCAL GOVERNMENT PERFORMANCE

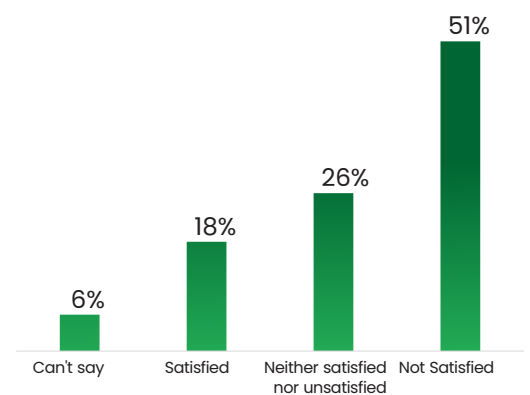
Consulting Sufficiently with Entire Community



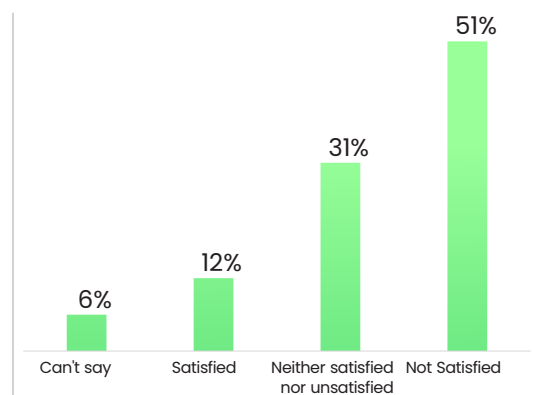
Represented and Lobbied on Behalf of the Community with other levels of Government and Private Organizations on Key Local Issues



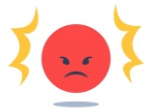
Traffic Management and Parking Facilities



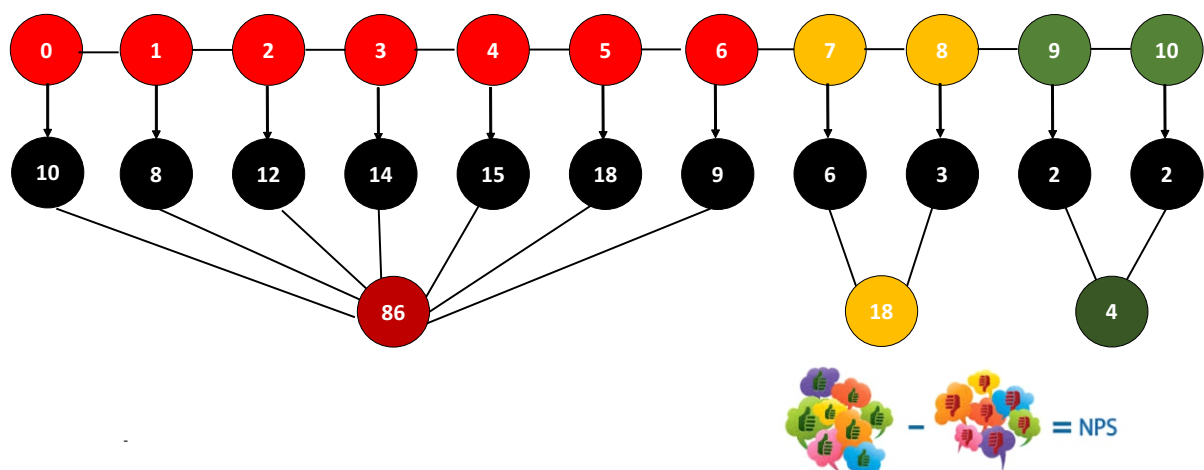
Enforcement of Local Law



RECOMMENDATION OF LG CHAIRMAN FOR HIGHER POSITION RATING



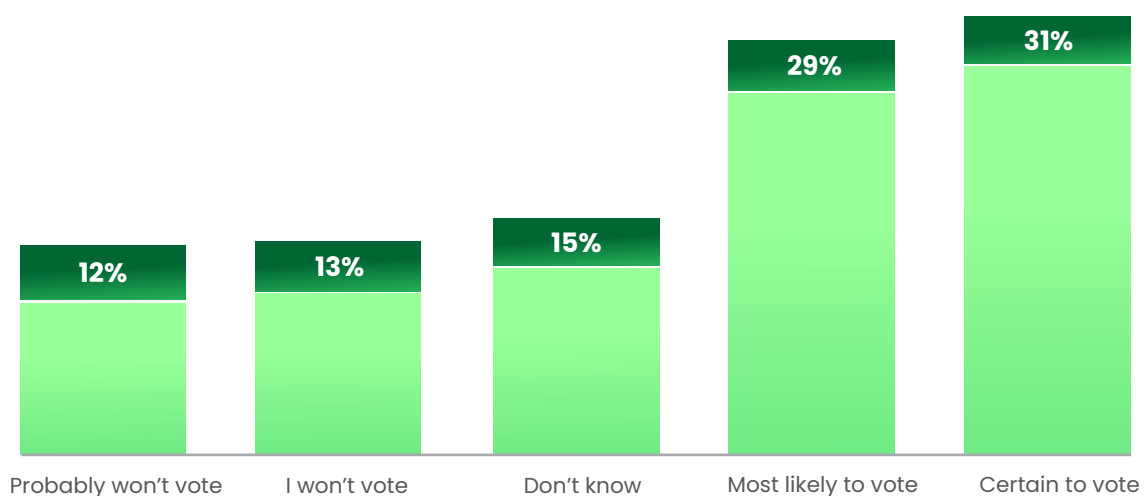
More than 80% are unhappy citizens who are not satisfied with their Local Government performance and are unlikely to recommend their Local Government chairman for higher appointment. Those who are typically loyal and enthusiastic about their Local Government administration are less than 1%.



On a scale of 0-10 how likely would you recommend your local government chairman for higher appointment?

NB: NPS = Promoters – Detractors

LIKELIHOOD TO VOTE IN THE COMING ELECTIONS



EXECUTIVE SUMMARY



- The gender split of the respondents is close to being equal, about 49% are female while 51% are male. The average age of the respondents is 38 years. This implies that most of the respondents interviewed are young adults.
- A majority of the respondents of this study (76%) currently live in rented apartments while about 24% live in owned/inherited apartments.
- All the respondents interviewed are eligible voters; 82% are currently registered to vote.
- Most people in Lagos reported that Local Government administration is not close to the people, only about 27% opined that it is close. On the same note, most people also do not know about the activities of their Local Governments.
- Although about 77% of the people know where their local government secretariat is located, only 49% know by name their local government officials.
- The awareness of project or actions of the Local Government Administration is low among the people. The findings of this study revealed that about 33% are aware of the projects carried out by their LG in the last three years.
- In terms of the use of services provided by the Local Government, only a few of them (29%) agreed to have used any of the services provided by their Local Government in the last 12 months prior to this study.
- A large number of the people are of the opinion that the performance of Local governments in Lagos across the expected basic functions needs a lot of improvement.
- **More than half of the people surveyed are not satisfied with the performance of their Local Government administration in the last three years.**
- Among the few who are satisfied, they are mostly satisfied with traffic management and parking facilities across the local governments in Lagos.
- **The Net Promoter Score used to assess LG performance showed a negative rating of Local Government performance. The implication of this is that most people at the grassroots level in Lagos are unhappy with the socio-economic development of their local communities.**

CONCLUSION

- The closeness of the people to grass root government is the solution to the ongoing problems of the people at the grassroots level and vehicle for national development.
- The local government structure in Lagos is faced with administrative deficiencies and lack of proper and effective delivery of socio-political services.

RECOMMENDATIONS

- The Local Government Commission in Lagos State must be intentional about bringing governance to the grassroots level. The commission must ensure that residents are given voice in local affairs, ensuring that decisions reflect the people's will.
- The administrators of Local Government affairs must ensure that structures are in place to sufficiently consult with entire community before projects are carried out. This will build confidence and create enough awareness for the people at local levels.
- There must be reforms at the federal level to ensure that local governments are more effective and empowered to adequately serve the people and make impacts.



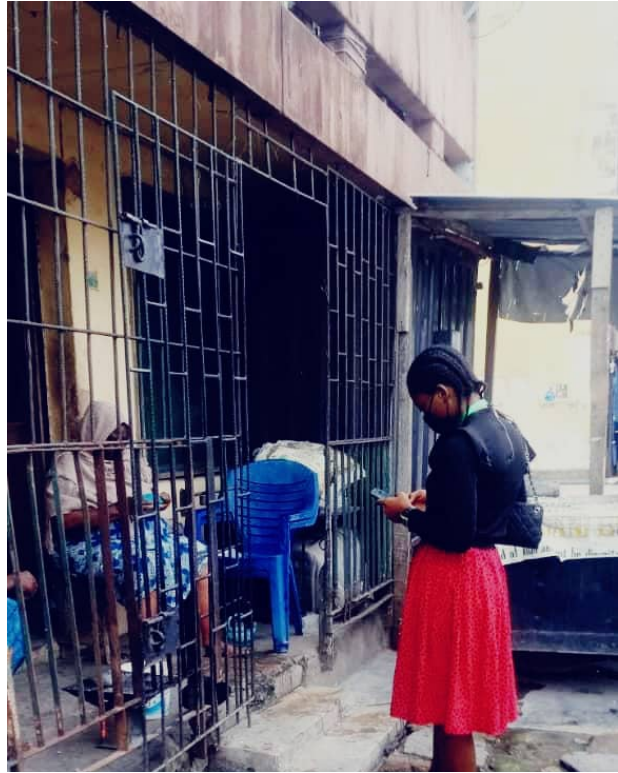
RESEARCH SUPPORTS AND RESPONDENTS



RESEARCH SUPPORTS AND RESPONDENTS

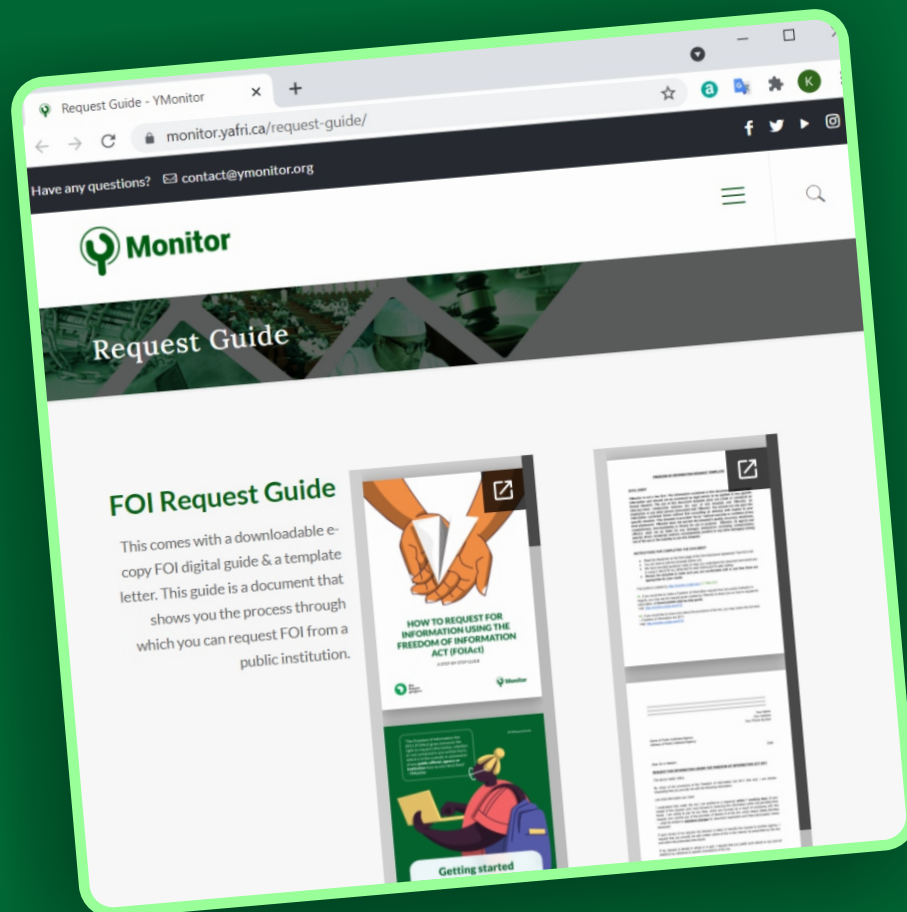


RESEARCH SUPPORTS AND RESPONDENTS



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